



April 14, 2008

Mr. Joseph P. Starck, Jr.
Vice President, Engineering
Great Lakes Towing Company
1800 Terminal Tower, 50 Public Square
Cleveland, OH 44113

RE: Signal Safety Award

Dear Joseph,

Congratulations! It is our pleasure to present your company with the enclosed certificate, "Perfect Record Award", signifying your accomplishment of zero claims in the Signal Mutual 2006-2007 Member Year.

Your outstanding safety performance is not only a credit to your company, but to the whole Signal Mutual family of companies. It is through the dedication to safety by companies like yours that employees are kept safe while at work and return home to their families each day. Your commitment to safety is one of the reasons Signal Mutual has been successful for over 20 years. Congratulations again and we wish you a continued safe and prosperous 2008.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Larry R. Toepper', written over a horizontal line.

Larry R. Toepper
Vice President, Safety
Signal Administration, Inc.

Great Lakes Towing

in recognition of

Outstanding Safety Performance

in achieving

PERFECT RECORD AWARD

2006 – 2007



Joe G. Roach
Chief Executive Officer
Signal Administration, Inc



Arrive Home Alive



Larry R. Toepper
Vice President, Safety
Signal Administration, Inc.